

# North Dallas Branch FAQs

## **Why is Resource One closing the North Dallas branch?**

After careful deliberation, we have made the difficult decision to close our North Dallas branch. The decision to close a branch is never easy, and it comes after a thorough assessment of various factors, including market conditions, operational efficiency, and long-term sustainability. Although our physical branch may be closing, our commitment to our values and principles remains unwavering. We will continue to uphold our dedication to our members, innovation, and employee growth as we move forward.

## **When will the branch cease operations?**

**June 30, 2025**

## **What other locations can I visit?**

Resource One has 7 other locations throughout Dallas County. Alternate locations nearest to the North Dallas Branch are:

- 6 miles – 1200 Belleview St., Dallas, Texas 75215 (Drive-thru & ATM)
- 6 miles – 2750 N. Galloway Ave., Mesquite, Texas 75150 (Drive-thru & ATM)
- 8 miles – 302 W. Centerville Rd., Garland, Texas 75041 (Drive-thru & ATM)

Additionally, R1CU participates in Shared Branching. Use the link below to see a list of Credit Unions and ATMs nearby that will allow you to access your R1CU membership at their facilities. <https://co-opcreditunions.org/locator/>

## **What other options do I have for doing my banking?**

To better serve our members, we offer several digital options that allow you to meet many of your financial needs from wherever are including:

- Digital Banking
- Mobile Deposit
- ATM Deposit

## **I have a Safe Deposit Box (SDB) at North Dallas. What will happen to it?**

It will need to be closed and relocated. Members with a Safe Deposit Box have not been charged the annual box rental. We do have boxes available on a first come first service bases at our SouthSide Location at 1200 Belleview St., Dallas, TX 75215. Please call 800-375-3674 to set an appointment and a team member will be happy to assist with making the transition as seamless as possible.

## **What if I want to move my box now where can I take my Safe Deposit Box (SDB) contents?**

- 6 miles – 1200 Belleview St., Dallas, Texas 75215 (Drive-thru & ATM)

**\*\*Box size, pricing and availability may vary \*\***

## **Will my annual lease agreement/term balance move to the other Resource One Safe Deposit Box location if I move my contents there?**

No, your annual lease has been terminated and you have not been charged the standard rent renewal. A new annual lease agreement must be established upon box opening if you chose to move your box and one is available for rent. All