PRIDE
IN OUR PAST

STRENGTH FOR OUR FUTURE

2015 ANNUAL REPORT
We strive to be **Our Members’ One Resource**. It was true in 1936 when seven people started the credit union in a shoebox in a Sears warehouse. It is true today when we have grown to over 53,360 members, nearly 165 employees, and 10 locations to serve you.

Then, now, and always, we will strive to attain Total Member Delight. We are here to help our members accomplish their financial dreams while making their day-to-day lives more convenient with our products and services.

We are proud of our past, and we are inspired by the strength we see in our future. Because our strength comes from you, our members; strength in our future means strength in your future.
Chairman’s Letter:

After serving as a board member, and currently as Chairman of the Board, I was feeling nostalgic about what our Credit Union has become. When I became a member, in 1987, the credit union was a small shop offering limited products and services. Today, the credit union has become a strong financial institution with a plethora of services and offerings for our membership to utilize. I am proud to say, we have remained true to the credit union principle of People Helping People.

A commitment to outstanding service is and will continue to be a defining characteristic of our relationship with our members. Throughout the years, our membership eligibility has expanded from select employee groups and their families to the communities that we serve today. Our geographic reach has lengthened from a local existence at the Sears Catalog Merchandise Center in downtown Dallas to a presence in the Dallas, Houston, and surrounding communities. We are still the same credit union — strong, confident, caring, and personal.

The difference is that we are now committed to meeting the needs of the communities we serve. We are the better alternative to the large, impersonal financial institutions. Resource One Credit Union offers state of the art financial services while focusing on the members’ needs.

None of this would be possible without the outstanding efforts of our employees. I congratulate them on a job well done. In addition, I wish to thank the Board of Directors and Committee Members for their support throughout this historic year.

With appreciation,
Dwight Long
Chairman of the Board
Resource One Credit Union
President’s Report:

Embarking on my 40th year with Resource One, I am proud to reflect on our past and the numerous accomplishments along our journey. Resource One Credit Union has been and always will be here for the member. We grew on the credit union concept of **People Helping People**.

Resource One Credit Union is a financial cooperative developed for the communities we serve. We are here for the members’ benefit with exceptional rates and superior service. Our branches are member-centric. What do we mean by that? Member-centric means every day when we open our doors we talk to you as a member, not as a number. Every decision we make is for the sake of the member, not our profitability or our bottom line. The products and operational tools are designed for the members’ best interest.

It is important as we go forward to build relationships for the future. That is our strength, building relationships to help members reach their financial goals. The biggest challenge we have for the future, is credit union awareness.

As a financial services cooperative, we are here to help the communities we serve. Recently while speaking with a young adult, I asked, “Do you know that as a member of the credit union, you own the credit union? If you join a bank, you are only making profits for the stockholders. As a member of our credit union, any money we make we give back to you in the form of dividends and lower loan rates. Best of all, you have a voice. You are a member-owner, which is why we are here.”

Our mission statement is Total Member Delight. Our vision statement is to be Our Members’ One Resource. We want to be that one resource for our members in the future, as we have been in the past. Continuing the cooperative spirit of credit unions is what will give us strength for the future. That is what we will do. There has never been a better day for credit unions to grow than now for our future members.

Jim Brisendine
President/CEO
Resource One Credit Union
Historical Membership Growth.
In 2015, our total membership grew from 49,565 to 53,360, creating and surpassing a milestone of 50,000 members, and setting records with our highest new and net membership growth.
We started when a few people pooled their resources together to form a financial cooperative. And so did many other credit unions.

We offer all the products and services for our members’ personal or commercial financial needs. And so do all the other banks and credit unions.

In these ways, we are the SAME.

The DIFFERENCE is PERSONALIZATION of SERVICE

You are not just a number or just one of many.
We will listen to your story.
We know your name.
You, as a singular member, mean something to us.

one big difference!
Pride in Our Past...

We remember our roots, where we came from, and why.

The credit union serves the financial needs of those who were not being served. We take that mission seriously. Eighty years later, we are still here. Now, we are offering financial help to people with diverse needs. Pride in our past is a vital part of credit unions as a whole and especially true at Resource One. It is remembering our purpose that serves as our guide post for the future.

“I am proud of the accomplishment; when seven people banded together and said, “Let’s do this” and built something well beyond what they envisioned or imagined.”

Doug Bedner
Chief Operating Officer

Strength in Our Future...

We have built a stable financial institution with robust financials. We have a committed staff. Most importantly, our employees are capable and confident in our mission and work diligently to maintain the credit union purpose of “People Helping People”. We are dedicated to ensuring we are serving our members.

“As long as we keep our past in mind and understand what our purpose is, we will be strong for a long time into the future.”

Lee Strickhouser
Chief Lending Officer
Expansion to North Garland.
In January, Resource One Credit Union opened an additional location in Garland, Texas. This expansion enables us to share the Resource One Credit Union experience with this new community.
Community Involvement.

Resource One Credit Union hosted a plethora of events including shred days, member appreciation days and reality fairs for local high schools and college campuses. In addition, we participated in the Lewisville Western Days and Holiday Stroll, Irving Main Street Days, Oaks Business Association Holiday Event, Strut Your Mutt with the local SPCA and countless Chamber and community events.
Audit Report:

The primary responsibility of the Resource One Credit Union Audit Committee is to ensure that the credit union’s Board of Directors and management establish practices and procedures which properly safeguard members’ assets. The Audit Committee also assures that the credit union operates in accordance with the rules and regulations set forth by the National Credit Union Administration (NCUA) and the Texas Credit Union Department (TCUD), that internal controls are established and effectively maintained, and that the Board of Directors’ plans, policies and procedures are properly administered. The committee helps to protect the interests of Resource One members by ensuring that the credit union operates in a safe and sound manner.

Whitley Penn LLP, an independent auditing firm, was retained by the Audit Committee to perform the annual audit of Resource One’s financial statements for the year ended December 31, 2015. The audit concluded the financial statements present fairly and accurately the financial condition of the credit union and that the credit union’s accounting practices are in conformity with generally accepted accounting principles. Resource One received an unmodified opinion from the auditing firm. Based upon the results of the independent audit, I am pleased to report, the financial condition of Resource One Credit Union remains strong. The credit union is operating in accordance with all government regulations. Resource One’s policies are soundly maintained and effectively implemented.

Michael Buckman
Chairman of the Audit Committee
Resource One Credit Union
### Financial Statements (unaudited)

#### Income

<table>
<thead>
<tr>
<th></th>
<th>2013</th>
<th>2014</th>
<th>2015</th>
</tr>
</thead>
<tbody>
<tr>
<td>Interest on Loans</td>
<td>19,141,333</td>
<td>18,991,474</td>
<td>19,040,175</td>
</tr>
<tr>
<td>Interest on Investments</td>
<td>88,423</td>
<td>79,637</td>
<td>99,904</td>
</tr>
<tr>
<td>Other Income</td>
<td>10,254,691</td>
<td>11,470,790</td>
<td>11,802,145</td>
</tr>
<tr>
<td><strong>TOTAL INCOME</strong></td>
<td><strong>29,484,447</strong></td>
<td><strong>30,541,901</strong></td>
<td><strong>30,942,224</strong></td>
</tr>
</tbody>
</table>

#### Expenses

<table>
<thead>
<tr>
<th></th>
<th>2013</th>
<th>2014</th>
<th>2015</th>
</tr>
</thead>
<tbody>
<tr>
<td>Salaries &amp; Benefits</td>
<td>8,785,940</td>
<td>9,962,330</td>
<td>11,007,327</td>
</tr>
<tr>
<td>Travel and Conference</td>
<td>129,050</td>
<td>143,809</td>
<td>136,264</td>
</tr>
<tr>
<td>Office Occupancy</td>
<td>1,872,577</td>
<td>1,972,457</td>
<td>2,299,035</td>
</tr>
<tr>
<td>Operations</td>
<td>5,693,429</td>
<td>6,145,958</td>
<td>7,140,653</td>
</tr>
<tr>
<td>Education and Promotion</td>
<td>748,395</td>
<td>872,476</td>
<td>1,349,786</td>
</tr>
<tr>
<td>Professional Services</td>
<td>937,667</td>
<td>1,143,578</td>
<td>1,220,951</td>
</tr>
<tr>
<td>Other Operating Expenses</td>
<td>596,904</td>
<td>749,498</td>
<td>737,466</td>
</tr>
<tr>
<td><strong>TOTAL OPERATING EXPENSES</strong></td>
<td><strong>18,763,962</strong></td>
<td><strong>21,010,106</strong></td>
<td><strong>23,891,482</strong></td>
</tr>
</tbody>
</table>

- Interest on Borrowings -
- (Gain)/Loss on Sale of Assets: (2,212) (36,661) -
- NCUA Assessments & MCA Depletions: 268,416 - -
- Provisions for Loan Losses: 3,248,042 3,444,000 2,975,000
| **TOTAL NON-OPERATING EXPENSES** | **3,514,246** | **3,407,339** | **2,981,978** |

<table>
<thead>
<tr>
<th></th>
<th>2013</th>
<th>2014</th>
<th>2015</th>
</tr>
</thead>
<tbody>
<tr>
<td>Dividends Paid on Deposits</td>
<td>2,867,088</td>
<td>1,865,404</td>
<td>1,750,987</td>
</tr>
<tr>
<td><strong>NET INCOME (LOSS)</strong></td>
<td><strong>4,339,151</strong></td>
<td><strong>4,259,052</strong></td>
<td><strong>2,317,777</strong></td>
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#### Assets

<table>
<thead>
<tr>
<th></th>
<th>2013</th>
<th>2014</th>
<th>2015</th>
</tr>
</thead>
<tbody>
<tr>
<td>Cash and Cash Equivalents</td>
<td>54,841,739</td>
<td>31,613,856</td>
<td>58,845,650</td>
</tr>
<tr>
<td>Investments</td>
<td>1,340,778</td>
<td>9,007,014</td>
<td>8,328,782</td>
</tr>
<tr>
<td>Loans</td>
<td>310,789,135</td>
<td>327,297,676</td>
<td>337,947,432</td>
</tr>
<tr>
<td>Allowance for Loan Losses</td>
<td>(2,941,067)</td>
<td>(3,173,720)</td>
<td>(3,076,314)</td>
</tr>
<tr>
<td>Land, Building and Improvements</td>
<td>12,610,796</td>
<td>15,817,991</td>
<td>15,715,653</td>
</tr>
<tr>
<td>Furniture and Equipment</td>
<td>1,876,446</td>
<td>1,809,675</td>
<td>1,809,675</td>
</tr>
<tr>
<td>Other Assets</td>
<td>10,933,076</td>
<td>12,644,506</td>
<td>13,490,742</td>
</tr>
<tr>
<td><strong>TOTAL ASSETS</strong></td>
<td><strong>389,619,571</strong></td>
<td><strong>395,083,769</strong></td>
<td><strong>433,061,620</strong></td>
</tr>
</tbody>
</table>

#### Liabilities

<table>
<thead>
<tr>
<th></th>
<th>2013</th>
<th>2014</th>
<th>2015</th>
</tr>
</thead>
<tbody>
<tr>
<td>Accounts and Notes Payable</td>
<td>2,684,113</td>
<td>2,905,998</td>
<td>3,440,776</td>
</tr>
<tr>
<td>Other Liabilities</td>
<td>566,789</td>
<td>653,582</td>
<td>1,116,363</td>
</tr>
<tr>
<td><strong>TOTAL LIABILITIES</strong></td>
<td><strong>3,250,902</strong></td>
<td><strong>3,559,580</strong></td>
<td><strong>4,557,139</strong></td>
</tr>
</tbody>
</table>

#### Member Deposits

<table>
<thead>
<tr>
<th></th>
<th>2013</th>
<th>2014</th>
<th>2015</th>
</tr>
</thead>
<tbody>
<tr>
<td>Member Shares and Savings</td>
<td>94,703,737</td>
<td>108,361,732</td>
<td>124,996,570</td>
</tr>
<tr>
<td>Other Deposits</td>
<td>255,892,004</td>
<td>243,040,890</td>
<td>260,940,244</td>
</tr>
<tr>
<td><strong>TOTAL DEPOSITS</strong></td>
<td><strong>350,595,741</strong></td>
<td><strong>351,402,622</strong></td>
<td><strong>385,936,814</strong></td>
</tr>
</tbody>
</table>

#### Member Owner Equity

<table>
<thead>
<tr>
<th></th>
<th>2013</th>
<th>2014</th>
<th>2015</th>
</tr>
</thead>
<tbody>
<tr>
<td>Regular Reserves</td>
<td>4,953,504</td>
<td>5,418,673</td>
<td>5,487,442</td>
</tr>
<tr>
<td>Undivided Earnings</td>
<td>30,819,424</td>
<td>34,702,894</td>
<td>37,090,225</td>
</tr>
<tr>
<td><strong>MEMBER-OWNER EQUITY</strong></td>
<td><strong>35,772,928</strong></td>
<td><strong>40,121,567</strong></td>
<td><strong>42,567,667</strong></td>
</tr>
<tr>
<td><strong>TOTAL LIABILITIES &amp; EQUITY</strong></td>
<td><strong>389,619,571</strong></td>
<td><strong>395,083,769</strong></td>
<td><strong>433,061,620</strong></td>
</tr>
</tbody>
</table>

*During 2013, special NCUA insurance assessments totaled $268,416.*
Financial Highlights

**DEPOSIT MIX by Percentage**
- 32.4% Savings
- 21.4% Certificates
- 19.9% Checking
- 10.8% Money Market
- 8.2% IRA CDs
- 4.0% Commercial
- 3.2% IRA Savings
- 0.1% Holiday Club

**LOAN MIX by Percentage**
- 31.7% Used Autos
- 19.9% Other Real Estate
- 16.4% Mortgage Loans
- 12.7% New Autos
- 7.7% Other Vehicles
- 5.6% Unsecured
- 3.3% Commercial
- 2.7% Other Loans

**Total Assets in Millions of Dollars**
- 2015: 433.1
- 2014: 395.1
- 2013: 389.6
- 2012: 371.8
- 2011: 338.0
- 2010: 310.8
- 2009: 294.9
- 2008: 262.0
- 2007: 254.5
- 2006: 252.1
- 2005: 226.6

**Total Deposits in Millions of Dollars**
- 2015: 385.9
- 2014: 351.4
- 2013: 350.8
- 2012: 337.7
- 2011: 308.1
- 2010: 284.6
- 2009: 270.5
- 2008: 236.5
- 2007: 222.7
- 2006: 227.5
- 2005: 203.1

**Member Owner Equity in Millions of Dollars**
- 2015: 42.6
- 2014: 40.1
- 2013: 35.8
- 2012: 31.2
- 2011: 26.6
- 2010: 23.8
- 2009: 22.3
- 2008: 23.4
- 2007: 22.8
- 2006: 22.0
- 2005: 22.7
**2014-2015 Board of Directors**

**Dwight Long**  
Term expires 2018  
Chairman of the Board  
Retired, The Dallas Morning News

**Greg Blunt**  
Term expires 2018  
Vice Chairman of the Board  
Senior Vice President  
CAGE, Inc.

**B.A. “Tony” Goebel**  
Term expires 2016*  
Secretary/Treasurer of the Board  
Retired, 7-Eleven, Inc.

**Jim Brisendine**  
Term expires 2017  
President/CEO  
Resource One Credit Union

**Keith Willson**  
Term expires 2017  
Geophysicist  
Retired

**Rex Lowe**  
Term expires 2017  
President/CEO  
Financial Affiliates Insurance Services, Inc.

**Chris Degelia**  
Term expires 2016*  
General Manager  
InnerCity FiberNet

**Janey Appia**  
Term expires 2016*  
Manager, Customer Relations  
7-Eleven, Inc.

**Michael Buckman**  
Term expires 2018  
CEO  
Buckman Advisors LLC

*Nominated for reelection

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**Credit Union Officers**

**Jim Ladner, CPA**  
Chief Financial Officer

**Lee Strickhouser**  
Chief Lending Officer

**Doug Bedner**  
Chief Operating Officer

**Jennifer Grinder**  
Chief of Sales and Marketing

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**Number of Members**

<table>
<thead>
<tr>
<th>Year</th>
<th>Members</th>
</tr>
</thead>
<tbody>
<tr>
<td>2015</td>
<td>53,360</td>
</tr>
<tr>
<td>2014</td>
<td>49,270</td>
</tr>
<tr>
<td>2013</td>
<td>47,373</td>
</tr>
</tbody>
</table>
Services Offered

SAVINGS
Regular Savings
Holiday & Summer Savings
Youth & Teen Savings
IRA/SEP Savings

CHECKING
CU Succeed
My Life My Money
Power Plus
Super Power
Empower Checking

MONEY MARKET ACCOUNTS
R1 Money Market

CERTIFICATES OF DEPOSIT
Certificates of Deposit
Flex Term CDs
IRA/SEP CDs

CONSUMER LOANS
New & Used Auto
New & Used Recreational Vehicles
• RVs, Boats, Motorcycles, 5th Wheels,
  Travel Trailers, Planes, etc.
VISA Credit Cards
Share Secured Loans
Personal Loans
Lines of Credit

REAL ESTATE LOANS
Home Mortgage Loans
Home Improvement & Equity

BUSINESS ACCOUNTS
Business Savings
Business Checking
Business Money Market
Business Flex CD

BUSINESS LOANS
Commercial Real Estate
Vehicles & Heavy Trucks
Equipment & Machinery
Lines of Credit
SBA Loans
Unsecured Term Loans

Additional Services Offered
Shared Branching
Free CO-OP ATM Network
Online Banking
Mobile Banking
• iPhone & Android Apps
My Money Manager
Prewards
Mobile Deposit

R1 Gives Back.
We introduced a program in 2015 to demonstrate our member-centric ethic by assisting a few of our members in need. Making a difference in our members’ lives, we exemplify our people helping people passion.
Carrollton
2501 East Hebron Parkway #300
Carrollton, TX 75010

Garland–North
2475 Arapaho Road
Garland, TX 75044

Irving
2315 West Airport Freeway
Irving, TX 75062

R1 Tower–East Dallas
8344 East R.L. Thornton Freeway, #110
Dallas, TX 75228

Cedar Hill
755 North Highway 67
Cedar Hill, TX 75104

Houston–Jones Road
9211 Jones Road
Houston, TX 77065

Mesquite
2750 North Galloway Avenue
Mesquite, TX 75150

Southside
1200 Bellevue Street
Dallas, TX 75215

Garland
302 West Centerville Road
Garland, TX 75041

Houston–Oak Forest
1400 West 43rd Street
Houston, TX 77018

One Arts Plaza (Closed 12/2015)
1722 Routh Street #118
Dallas, TX 75201

Technical Operations Center
7518 Ferguson Road
Dallas, TX 75228

Resource One
CREDIT UNION
Member owned. Not-for-profit.

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www.r1cu.org | www.facebook.com/ResourceOneCU